

Hospice Peterborough

Annual Report 2011/2012

Caring for Our Community: Today and Tomorrow



A Message from the President and Executive Director

The challenge facing Hospice Peterborough today is identifying our role in the changing landscape of health care delivery and making sure we are prepared to meet the hospice palliative care needs of our community moving forward. This has been a busy and satisfying year at Hospice Peterborough. Last year we saw a 26% increase in referrals and, to be honest, we wondered if this was an anomaly. It was not. Referrals this year surpassed last year's record numbers. We wondered how we could provide the care with a minimal funding increase from the LHIN. We made some staffing and volunteer changes and our community stepped forward to fill the gap. We have actively pursued the establishment of a residential hospice and are close to securing enhanced space to meet our programming needs.

Ontario's Action Plan for Health Care introduced in January 2012 states, "The health care landscape has changed dramatically over the past several decades. New technology, drugs and procedures have increased life expectancy and greatly improved patient care. Our aging and growing population has increasingly put pressures on the system. Correspondingly, expectations of the health care system have increased almost as fast as the budget. All these pressures are significant "drivers" of health care costs to the point where the untenable escalation in health care costs is the biggest threat to ensuring that the system will be there for future generations."

One of the key health strategies is to shift care from the more expensive acute sector to the community sector. The focus is "The Right Care at the Right Time and In the Right Place." Hospice Peterborough is part of the community team that is being called upon to provide quality care in a more cost effective way. We are very excited that our Central East Local Health Integration Network (CELHIN) has identified hospice palliative care as a priority area for their next Integrated Health Service Plan. We are working closely with the LHIN and the Hospice Palliative Care Network to establish goals and ensure sustainable strategies for care are created.

A provincial palliative care initiative, Declaration of Partnership and Commitment to Action, describes an integrated continuum of care options and recognizes the important role that care settings play in providing support to adults and children with life limiting illness. Plans to achieve this vision of care are being developed to ensure all Ontarians have equitable access to high quality care while keeping quality and sustainability as a central focus of improvement. Hospice Peterborough will participate by working within our LHIN to establish partnerships that address gaps in care and enhance capacity.

Consider a quote by Oliver Wendell Holmes: "I find the great thing in this world is not so much where we stand, as in what direction we are moving: To reach the port of heaven, we must sail sometimes with the wind and sometimes against it, but we must sail, and not drift, nor lie at anchor." It is an exciting time for Hospice Peterborough as we sail in the direction of developing residential hospice and enhancing our programs to meet the growing needs of our community.

Dawn Straka,
President

Linda Sunderland,
Executive Director

Board of Directors

Dawn Straka (President)
Bill Graham (Vice President)
Leah Curtis (Treasurer)
Joanne Brown (Secretary)
Alan Barber
Dr. John Beamish
Ross Cully
Andy Fasken
Kathy Green
Brian Higgins (resigned Nov 2011)
Dr. Marilyn Homewood
Christina Porcellato - Murphy
Katie Stewart
Gabriele Zeh-Abramsky (resigned Dec 2011)

Committee Chairs

Executive – Dawn Straka
Finance – Leah Curtis
Fundraising – Kathy Green
Community Relations and Education
– Katie Stewart
Volunteer Support and Development
– Bill Graham
Board Development – Joanne Brown
Residential Hospice & Property
Development (ad hoc)– Andy Fasken

Professional Advisors (Voluntary)

Dr. John Beamish
Rev. Lyle Horn

Staff

Linda Sunderland - Executive Director
Alison Casey- Development Coordinator
Paula Greenwood - Coordinator of Volunteers
David Kennedy - Bereavement Coordinator
Angela O'Brien - Office and Finance
Coordinator
Marg Rose - Palliative Care Coordinator
Patti Stanton - Nurse Consultant, Palliative
Pain & Symptom Management Consultation
Elaine Jeanes - PPSMC Assistant

On Contract

Rev. Lyle Horn – Adult Grief Groups
Ruth Roberts – Teen Grief
Raechelle Vyn – Children’s Grief
Brian Nichols – Children & Teen Grief
Marg Eggleton – Educator
Ann Wannamaker - Palliative Care Facilitator

OUR PEOPLE

Hospice is a people place. Wherever we go to provide care or information we make sure we create a space where people feel comfortable. At our hospice home our rooms are cozy, the colours are calming and we have tried our best to create a welcoming atmosphere, a place of hope and caring. Although our home is truly lovely we know that it is the people present in our space that create the unique feeling that permeates the essence of the work we do. Our staff, volunteers, committee and board members all set the tone for the care we provide at Hospice Peterborough.

We have a stable and strong staff and volunteer team at Hospice Peterborough. Our staff care team consists of Marg Rose - Palliative Care Coordinator, David Kennedy - Bereavement Coordinator, and Paula Greenwood - Coordinator of Volunteers. This year, following the direction of our Strategic Plan "to expand our programs and services to meet the growing needs of our Diverse community", we welcomed Ann Wannamaker as a part time Palliative Care Facilitator, working closely with Marg to ensure we can support our families in a timely fashion.

"Everyone at Hospice has been extremely supportive, understanding, helpful, sympathetic & compassionate during this difficult time. I fully believe that any one and everyone who has or is caring for a terminally ill person should have Hospice as an essential factor in care & support. I personally would not have been able to function emotionally, mentally or otherwise if not for Hospice. Thank you!"
- comment from our Caregiver Survey, Summer 2011

Our **Volunteer Support Committee**, led by Bill Graham, organized some excellent training and debriefing sessions for our volunteer team. Volunteers lead groups, help with fundraising, reception, home and garden maintenance, serve on committees and provide agency governance through our board. Our volunteers donated 11,250 hours to our organization. We could not meet the needs of our community without their dedication, true caring spirits, breadth of skill, energy, ideas and passion.

Angela O'Brien, Alison Casey and our team of fundraising, reception and administrative volunteers keep things running smoothly behind the scenes: meeting the accountability demands of our funders, insuring we have the necessary funds to meet the needs of our community and welcoming everyone who calls or drops in to our hospice home.

We are fortunate to have a highly dedicated and committed **Board of Directors**. We recently completed a governance review through the Board Development Committee. Recommendations are being solidified to ensure we continue to be a well run and high functioning organization.

PROGRAMS and SERVICES

Our programming focuses on two areas: support for people and families living with serious illness and support for those who are bereaved. On any given day we have approximately 100 ill clients registered with Hospice Peterborough and an additional 200 receiving bereavement and family support. Last year we cared for **1126** individuals, an increase of 16%. We offer more than 20 different programs and last year held **519** group sessions attended by **5496** people, an increase of 43% over last year.

In our **Bereavement** Program, David Kennedy is connecting broadly with our community, offering education, guidance and developing new programming as needed. Lyle Horn continues to facilitate 3 levels of Grief Recovery Groups with the help of our amazing volunteers. This year we introduced a participant's

workbook for Grief Groups 1 and 2, which has been very well received. We also offer our Lunch Group for the Recently Bereaved and our monthly Group for Bereaved Parents. One of the participants in our Bereaved Parent's Support Group sent David an email after the group and said,

"Last night's get together helped me greatly. It was not so much what was said so much as how I was listening. I heard hope. I heard empowerment."

David, Marg and Paula also offered regular **debriefing** sessions for health care providers from PRHC and a number of other agencies throughout our community. These sessions provided an opportunity for professionals to deal with the challenges and grief encountered in the work place.

Raechelle Vyn ran our **children's groups** regularly all year. We had greater difficulty organizing teen groups and found the best way to connect was in individual sessions. David has been exploring a cutting edge project to engage our teens and we hope to get that started in the Fall of 2012.

At Hospice our **Palliative Program** offers information, advocacy, and referral and connects client support volunteers with our families in unique ways. We support individuals and families wherever they are: at home, in long term care or retirement residences or in the hospital.

"We could not have cared for my mother at home without your services. Thank you!"



The relationships and genuine caring that grow from our **Day Hospice** is truly wonderful. This year we have been so pleased to see growth in the number of men attending this program on a regular basis. The women of our Wednesday group continue to welcome new members and generously help us with our Hike for Hospice, calling us to circle with their drumming and leading us on our Hike. This past year we have had to say goodbye to some dear friends from this group and held a special Memorial Service in our garden to give everyone: staff, volunteers and group members, a chance to reflect and honour our relationships. This program would not be possible without the volunteer support of our group and activity facilitators and our Caring

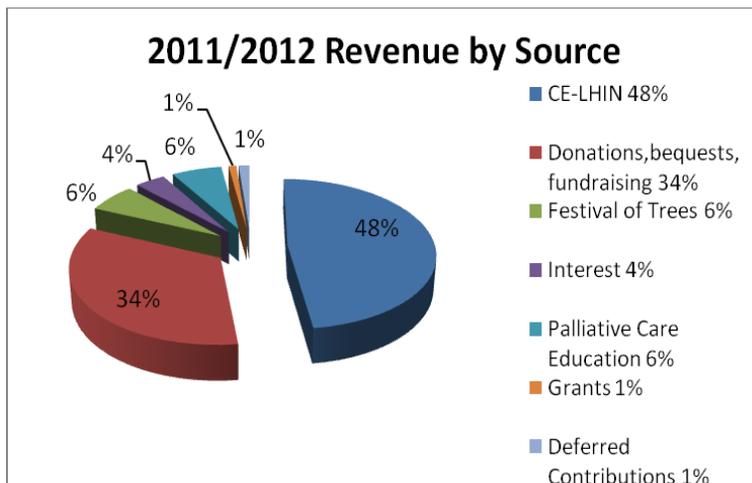
Cooks who plan, prepare and serve nutritious snacks and lunches every week.

The **Palliative Pain and Symptom Management Consultation Service** offers education and consultation to professional caregivers across the Northeast cluster of the CE-LHIN. This year Patti Stanton and Elaine Jeanes continued their strong partnership with the Four Counties Long Term Care Network and other community partners. Marg Eggleton also joined the PPSMC team this past year to deliver professional education across the four counties.

We will continue to evaluate our programming to ensure we are meeting the needs of people of all ages living with serious illness and grief in our community.

OUR FUNDING

Hospice Peterborough is grateful for ongoing support from the **Central East Local Health Integration Network (CE-LHIN)**, our major funder. The LHIN, through its Integrated Health Service Plan, provides a framework for care delivery and a focus for programming. This year the LHIN has introduced an integration strategy that will guide our planning moving forward, with an emphasis on creating administrative and operational efficiencies through back office integration and innovative partnerships. The LHIN funding was 48% of our revenue last year and is critical for the ongoing function of Hospice.



We also received funding from the **CE Community Care Access Centre** to provide **interdisciplinary palliative education** to professional caregivers in the four counties through the Palliative Pain and Symptom Management Consultation Program.



This year **Festival of Trees** offered a re-imagined event, with a new location, new events and a new operating structure. Even though it was a year for rebuilding Festival continued its strong tradition of raising funds for healthcare in our community and was able to make a sizable donation to its three beneficiaries. With last year's donation of \$43,000 to Hospice Peterborough the grand total of funds donated to us over the past 21 years is **\$1,440,000**. Our thanks to FOT chairs Wayne Harding, Carol Corner and Val McCrae who led a dedicated team of volunteers. Festival has exciting plans for the upcoming year: a change in the venue, new events, new trees and lots of opportunities for our community to have fun while supporting healthcare.

We also must thank our treasurer, Leah Curtis, who took over from our past treasurer Brian Higgins in mid year. Our **Finance Committee** continues to offer us sound financial advice. We end the year in strong financial shape, within our budget, and with the resources to meet the current demands of our programs.

Support for our programming is generously provided by:



OUR COMMUNITY

Our Strategic Plan directs us to form strong community partnerships to *ensure maximum benefit from all the resources available for hospice palliative care*. The CELHIN's current focus on the integration of the Community Support Sector will expand and solidify integrations across the LHIN over the next 3 years. We know it is vital to nurture our close working relationships with our community partners. We value being a part of our community's care team and continue to work closely with: **Peterborough Regional Health Centre, Central East Community Care Access Centre, the Central East Community Support Sector, Long Term Care** facilities and **retirement homes** in Peterborough City and County.

Our strategic plan guides us to *increase awareness about Hospice Peterborough's services, goals and our need for financial and volunteer support*. This year we updated our 4 part community education series to help meet this goal. Sessions included: *Advance Care Planning, From Me to We: the Challenges of Budgeting and Living On My Own, Navigating the Health Care System, and But I don't Know What to Say*. Thank you to **Highland Park Visitation and Reception Centre**, our education sponsor. Our **Community Relations and Education Committee**, headed by Katie Stewart organized an excellent education day, titled *Emerging Issues in Hospice Palliative Care*. Our speakers presented material on ethics, spirituality, music, expressive arts, medical perspectives on treatment decisions, and directions in patient centred care. The Committee has also offered informational sessions at long term care and retirement homes and continue to keep our brochures distributed across the county.

This year we formed a unique partnership with **Dignity Memorial** and **Comstock Funeral Home and Cremation Centre**. The **Dignity Drivers** program matches staff and vehicles from Comstocks with our clients and family members who need assistance with transportation. Prompt, flexible and responsive, our clients only have positive things to say about the Dignity Drivers. *"Everyone is so helpful and respectful and I always enjoy our conversations. Thank you."*

We continue to work closely with the **Central East Local Health Integration Network**, responding to LHIN directives and attending educational sessions and offering feedback as requested. In addition, our Board President Dawn Straka joined the CE-LHIN Board to Board Collaborative and has participated in board educational sessions offered by **Hospice Palliative Care Ontario**. We also participate in the **Central East Hospice Palliative Care Network** and contributed to the development of the *Central East Hospice Palliative Care Program Strategy*, delivered to our LHIN last August.

We extend our sincere thanks to **St. Andrew's United Church** congregation for their ongoing support. Their willingness to share space with us on an "as needed" basis helped us numerous times this past year as we struggle to find the space to deliver our programs. Who would have thought 10 years ago when we moved in that we would be filled to capacity?

Our **Residential Hospice and Property Committee**, led by Andy Fasken, has had an exceptionally busy year, as they worked to secure the right property for us to create a centre of excellence for the delivery of hospice palliative care and bereavement support. The Peterborough Housing Corporation and City of Peterborough have been instrumental in helping us move forward with the acquisition of the property. This

is just the first step. To be successful we now must create the vision to engage our whole community in this vital project.

OUR FUNdraising

As we reflect on all we have accomplished together over the past 24 years, we recognize our journey has been fueled by the compassion, kindness and generosity of our community. Everyone at Hospice Peterborough is grateful and humbled by the continued support of our community, it is our donors and volunteers who have made it possible for us to deliver excellent hospice palliative and bereavement care. If the best indicator of the future is the past, we hope to continue to serve our community, knowing our supporters believe in our mission and boldly envision our future. **THANK YOU!**

9th ANNUAL HIKE FOR HOSPICE 2011

It was a dreary and overcast day on **May 2nd 2011** but our warm hearted hikers, with their many furry friends, generated the good will and warmth to carry the day. The day was so much more than just a Hike... it was a fun day to come out for a good cause, to walk through scenic East City, enjoy a picnic lunch donated by Montana's Cookhouse, share some memories, and spend time with family and friends. The Hike's opening ceremonies included a Memory Stone Ceremony and drumming by the Women Warriors and volunteer Wendy Kura. Over \$41,000 was raised to help people living with serious illness or grief in our community. PHOTO AT RIGHT - Board member Marilyn Homewood with Spencer and Sydney.



A BIG HOSPICE thank you to our all our Hikers, donors and LOCAL HIKE SPONSORS:

HOPE Sponsors - Pet Project, Graeme Ross - RBC Dominion Securities, RBC Financial Group

COMFORT Sponsors - Champlain Animal Hospital, Montana's Cookhouse

MEDIA Sponsors - Country 105/Energy 99.7, CHEX TV

CARE Sponsors - Culligan, The Good Water Company, Monkman, Gracie & Johnston Insurance Brokers Ltd., Nightingale Nursing Registry Ltd.

SUPPORT Sponsors - Baskin-Robbins Manufacturing Plant, DNS Real Estate, GE Canada, Nexicom Telecommunications, The Silver Bean, Wild Rock Outfitters

GALA – FLIP FLOPS IN FEBRUARY



It may have been cold outside Friday, February 3rd but inside the Peterborough Golf and Country Club there was no shortage of heat. Most guests got in the spirit arriving in flip flops and beach wear, delighted to find the club transformed into a tropical paradise.

Congratulations to our Gala Co-Chairs Lisa Clark and Betty Morris, and committee, Shelley Barrie, Claire Berlett, Cindy Blodgett, Nancy Bos, Sally Chenoweth, Cheryl Horrigan, Gail Lockington, Deb Rogers, Dawn Straka, and the team of volunteers who made this event so successful, raising over \$28,000 to support hospice care. PHOTO AT LEFT - On guard at our Flip Flops Gala: Robert Brown, Kathy and Rick Green, and Dr. Kathryn Moore.

A special thank you to our generous sponsors: Event sponsor - **Graeme Ross - Wealth Management - RBC Dominion Securities**, Entertainment sponsor - **Winslow Gerolamy Motors**, Media & Promotion Sponsors - **The Peterborough Examiner and Lazer Graphics**

Annual HOLIDAY Appeal

Thank you to everyone who gave to our Holiday Appeal this year. We were humbled by the bountiful response to our appeal – which raised over \$69,000. Hundreds of Hospice donors pledged with open hearts and giving spirits. The generosity of supporters knows no bounds and it is because of your charitable giving that we continue to provide vital programs and services to a growing number of Peterborough city and county residents every year.

Grants

Thank you to the **Township of Cavan Monaghan** for recognizing Hospice Peterborough through the **Community Grant Program**. Hospice received a \$1,000 donation for providing Hospice programs and services to Township residents that improve quality of life and reduce economic hardship.

A **Service Canada** Grant supported the hiring of last year's summer student Liz Caley.

This year the **City of Peterborough** refunded our taxes through their Property Tax Rebate for charitable organizations. This is a wonderful way for the City to support our work.

We thank everyone who so kindly considered our grant applications. This support reaches into our community to provide direct care to our family, neighbours and friends.

Memorial donations

At a difficult time we are so honoured when families can reach beyond their pain and leave a legacy that will help others. **Thank you** to the families who named Hospice Peterborough as your charity of choice. As one family said,

"We are so grateful for the care you provided to Mom and Dad when we were unable to be there ourselves. Hospice Peterborough provides such a valuable service and we hope the donations you receive in Mom's memory will help you assist others the way you helped us."

We thank everyone who has made memorial donations. Please know your support will continue to make a difference.

In 2011-2012, donations were made in memory of...

Susan Allison	John Paul Hamilton	Fred Perk
John Amorini	Pearl Hendren	Bob Pinnington
Mrs. Anthony	Vera Hitchman	Reg Rhodes
Angelo "Bill" Bartolini	Doreen Holden	Orland Robbins
Russell Boyle	Judith (Jeri) Hully	James Rowland
Arline Brackenridge	Ida Hurtig	Donna Russett
Dr. Lesley Bradford	Betty Jewison	Sheila Rutlege
Rev. Dr. Douglas E. Bradford	William Jex	Louise Seabrooke
Carl Brioux	John Jones	Ken Sloan
George Brown	Gordon Joy	Kitty Spooner
Grazietta Caravaggio	Boris Mario Kersting	Joyce Stilwell
Vicky Caton	John Killeen	Betty Stirling
Pat Collins	Donald Kingsbury	Corrie Sym
Mr. Crichton	John Kitney	John Tighe
Vince Crough	Dale Kohlman	Geoff Towse
Marie Deal	Harry Kucher	Vivian Valois
Carol Delorme	Mary Lambert	Mary VandenBroek
Irene Donnelly	Fred Laton	Betty Waite
Elizabeth Doran	Diane Lecour	Bernie Walker
Bob Dormer	Doug Lorne	Earl Wellman
Ethel Drury	Zola Lovatt	Jean Wheatley
Bill Dunford	George Mace	Cliff Whetung
Bill Durant	Hugh MacKenzie	Clarke Whittington
George Dutchuk	Elva MacNaughton	Erik Wilke
Mary Belle Elmhirst	Bess Maher	
Faye	Donald McCall	
Jean Flavell	Jim McCracken	
Robert E. Gibbons	Hugh McIvor	
Cathy Gilders	Betty Mead	
Barb Godin	Jean Mortlock	
Heather Goverde	Andriana Newbery	
	Will Pearce	



*If there is ever a tomorrow
When we are not together...*

*There is something you must
remember:*

*You are braver than you believe,
Stronger than you seem,
And smarter than you think.*

*But the most important thing is,
Even if we're apart...*

I'll always be with you.

- Winnie the Pooh, by A.A. Milne



Thank you to the Groups and Businesses that Support Hospice Peterborough

1st Call Restoration	DNS Real Estate Limited	Lions Club of Peterborough	Peterborough Horseshoe Club	The Thirsty Loon
Acorn Natural	Doane House Hospice	MacKenzie Design Inc.	Peterborough Lakers Lacrosse	Trent Athletic Centre
Adventure Outfitters	Donation from Grief Group 1	Mac's Convenience Store #419	Team	Triple T Holdings Limited
Amalgamated Transit Union	Dr. Christopher Moore	Maple Leafs Sports And	Peterborough Prostate Cancer	Tweed & Hickory
Local 113	Dentistry Professional	Entertainment	Support Group	United Way Ottawa
Apsley Inn & Restaurant	Corporation	Mark Street United Church	Peterborough Volkswagen Ltd.	United Way Peterborough
AUPE Local 52	Dr. Jordan Soll Dentistry	Women	Pfizer Canada Inc.	W.J. Dietrich Ltd.
Bannermans Casuals	Professional Corporation	Mike's Bridge Club	Pro-Tech Pool & Spa Services	Wendy Kura's Drumming Circle
Baskin-Robbins - Manufacturing	Emporium Hair Studio	Accountants	Public Health Ontario	Wild Rock Outfitters
Bayshore Health Care	Enticing Cakes	McConkey Real Estate	Qline Solutions Inc.	Wildfell Hall Art Studio/Marilyn
Beavermead Construction	FCI Windows	McKee-Pownall Equine Services	Queen Street Boutique	Goslin
Best Western Otonabee Inn	Five Counties Children Centre	McWilliams Moving & Storage	RBC Royal Bank	Winslow Gerolamy Motors Ltd
BMO Financial Group	Flannigan's Butcher Shop	Millbrook Pharmacy Ltd.	RBC Wealth Management	
Brian Mulligan Insurance	Fleming Student Bake Sale	Montana's Cookhouse	Dominion Securities	
Agency Limited	Flowers By Kay	Naked Chocolate	Rolls Royce Civil Nuclear	
Burnham Dental	Friends Of The Library	Napa Auto Parts	Canada Ltd.	
Camp Ponacka	General Electric Peterborough	Nexicom Telecommunications	Royal Canadian Air Force	
Canadian Cancer Society	Girlie Girls	NFL Canada	Association #428	
Capital Sports Management Inc	Go Designs	Nightingale Nursing Registry	Royal Canadian Legion -	
CBS Sunshine Fund	Goodwill Group Grace United	Order of the Eastern Star,	Branch 77	
Centennial Place	Church	Office Connection Peterborough	Rubidge Retirement Residence	
CFL Canada	Great Lakes Brewery	OPG Employees' and	Selwyn Women's Institute	
Champlain Animal Hospital	Green Eyewear Optical	Pensioners' Charity Trust	Sew And Sew	
Cheers by Shelli	Harwood Kitchens	OPP Association Branch 8	Sheraton Toronto Airport Hotel	
Christ Church Mens Club	Hellwinkies	Order of the Eastern Star,	Sisters of St. Joseph	
Christensen Fine Art and	Hiawatha First Nation	Peterborough Chapter No. 161	Spa On Hunter At Euphoria	
Framing	Higgins Chiropractic	Otonabee Animal Hospital	St. James United Church	
City of Peterborough	Highland Park Visitation and	Otonabee Technical Services	Women	
Clark Naturopathic Clinic	Reception Centre	Page Design And Print	St. James, Emily, Anglican	
Commercial Press & Design Inc	Horling's Garden Centre	Paladin Labs Inc.	Church Women	
Continuing Education,	Hummingbird Academy	Pammett's Flowers	St. John's Anglican Church Ida	
University Of Calgary	IBM Canada Ltd.	Paris Marine Ltd.	Steam Whistle Brewery	
Cottage Toys	Jerry Nurse Auto Parts	Parkhill on Hunter	Sticklings Speciality Bakery	
Cranley Holdings (1995) Ltd.	John Roberts Clothiers	Parkinson Society Canada -	Studio East Hair Salon	
Crime Stoppers Of	Johnston's Greenhouse and	Peterborough/Kawartha	Stuff	
Peterborough/Northumberland	Garden Centre	PCCHU Social Club	Sullivan's Pharmacy	
Crossman Excavating	Kawartha Nordic Ski Club	Peterborough And District	Sun Life Financial	
CTV Globe Media/ Energy	Keene Lions Club	Dental Society	Sunblockers	
99.7/Country 105	Keith's Barber Shop	Peterborough Christian Revival	T. G. Quirk Holdings Ltd./Ultra	
Culligan Brantford	Kim Winters Jewellery	Centre	Taylor's Recycled Plastic	
Culligan, The Good Water	Kirkland Engineering Ltd.	Peterborough Construction	Products Inc.	
Company. Peterborough	Kiwanis Club of Scott's Plains	Association	Terry G. Windrem Insurance	
D.M. Wills Associates Ltd.,	Knights of Columbus Ernst J	Peterborough District Women's	Agencies Inc.	
Consulting Engineers	Wolff Council 798	Institute	The English Potter	
Darling Insurance & Realty Ltd.	L.R. Brown Audio Visual	Peterborough Festival of Trees	The Fudge Co.	
Dent Sply Canada - Central	La Mesita Catering	Peterborough Girls Hockey	The Golden Tones	
Region	Lakefield & District Lions Club	Association	The Peterborough Horseshoe	
Dignity Memorial/Comstock	Leon's Furniture	Peterborough Golf & Country	Club Retirees	
Funeral Home & Cremation	Liftlock Group A.A.	Club	The Rehill Company Limited	
Centre	Lioness Club of Peterborough		The Silver Bean	

Our Media Partners - CHEX Television, Corus Entertainment / Wolf / Kruz, CTV Globe Media/ Energy 99.7/Country 105, Peterborough This Week, Snap Peterborough, The Peterborough Examiner

OUR VOLUNTEERS - THE HEART OF HOSPICE - 2011/2012

Colin Adams	Martha Comfort	Meredith Hill	Gillian McCleary	Sylvie Provost	Sue Thomas
Janice Adams	Reid Cook	Marilyn Homewood	Cynthia McCormack	Myria Rei Solas	Beth Thompson
Debbie Alger	Kathy Cox	Lyle Horn	Peggy McCracken	Rena Ridley	Diane Thompson
Evelyn Andrews	Ross Cully	Cheryl Horrigan	Joanne McKee	Sylvia Robinson	Estelle Twohey
Joan Arnold	Leah Curtis	Linda Hughes	Kathy McLay	Alison Rodriguez	Claudea Usher
Sharon Ballantyne	Diane Czarnik	Cindy Jacobs	Barbara McLean	Deb Rogers	Lisa VanDrunen
Alan Barber	Jack Darwin	Nan Jaroszonek	Pat (Casey) McMullen	Brent Ross	Katrina Vanwesten
Shelley Barrie	Lorna Davy	Kate Jarrett	Cindy Merrick	Andy Rothfischer	Ruth Veenman
Sharon Barton	Dianne De Block	Rosalind Joncas	Chris Metcalfe	Evelyne Rudd	Raechelle Vyn
John Beamish	Pauline Delamere	Bryan Keelan	Mary Claire Moher	Trevor Sayers	Carol Wagner
Emma Beeching	Beth Deleff	Val Keelan	Andrew Montgomery	Helmut Schwar	Donald Watkins
Diane Benson	Sue Doe	Meagan Kempenaar	Ann Moodie	Eleanor Sewell	Barbara Weeda
Claire Berlett	Barbara Earle	Kate King-Fisher	Robert Moreton	Cecilia Simmons	Natalie Whiting
Joy Blakley	Sam Eller	Laura Koekkoek	Lynda Morey	David Simpson	Carol Whitley
Cindy Blodgett	Andy Fasken	Noella Koshul	Betty Morris	Brenda Smart	Rita Wilke
Lynda Bolton	Donna Fenton	Martin Kroes	Theresa Morris	Mary Smith	Wallace Wilkins
Nancy Bos	Marian Ford	Wendy Kura	Tricia Morris	Paul Smith	Dotti Williams
Roger Boutette	Patty Forward	Barbara Kyselka	Art Murray	Wayne Smith	Natalie Williams
Susan J. Boyles	Judy Foster	Gisele Lalonde	Beverley Myers	Jovanna Soligo	Jade Willsshaw
Connie Brown	Cindy Fox	Judy Lamb	June Nash	Ruth Spencyer	Linda Wilson
Joanne Brown	Michelle Gagne	Susan Lamb	Brian Nichols	Amy Springer	Helene Wood
Martha Butler	Barbara Galvin	Anne Langdon	Linda Nicholson	Bill Stack	Gabriele Zeh-Abramsky
Joanne Byrick	Samantha Gervais	Cathy Laton	Anne Orfald	Jamie Stephen	
Anne Campbell	Bill Graham	Anne Leavens	Peter Orfald	Bev Stephenson	
Colin Campbell	Kathy Green	Flo Levia	Dianna Owen	Sibylle Sterling	
Brenda Carrigan	Marion Habermehl	Gail Lockington	Debra Pattison	Katie Stewart	
Allanna Casey	Colombe Hammond	Eleanor Low	Shirley Pearson	Lynda Stewart	
Poanam Chawla	Eileen Harbottle	Carol Lumsden	Bryan Pell	Sue Stinson	
Sally Chenoweth	Pam Hart	Joyce MacLean	Carol Perley	Jan Stirling-Twist	
Christine Christianson	Maire Hazelton	Jackie Manser	Anne-Marie Peters	Julie Stoneberg	
Lisa Clark	Spencer Heffernan	Susan Mariutti	Laurie Peterson	Dawn Straka	
Sue Clarke	Mary Herrington	Nora Martyn	Susan Pogue	Donna Suggitt	
Tom Cole	Brian Higgins	Angela Mattos	Christina Porcellato-	Connie Swinton	
Sheila Collett	Joan Higginson	Elaine McCarthy	Murphy	Nonie Taylor	



Our heartfelt thanks to every donor and volunteer. Your support makes our care possible.

Hospice Peterborough is a registered charitable organization. Charitable Registration No. 11947 8964 RR0001

HOSPICE PETERBOROUGH
Year Ended March 31, 2012

STATEMENT OF FINANCIAL POSITION

	2012	2011
CURRENT ASSETS		
Cash and short term investments	\$ 567,550	\$ 426,563
Accounts receivable	8,418	9,446
Prepaid expenses	24,736	4,409
	<u>600,704</u>	<u>440,418</u>
LONG TERM INVESTMENTS	362,547	482,387
CAPITAL ASSETS	<u>112,340</u>	<u>106,178</u>
	<u>\$ 1,075,591</u>	<u>\$ 1,028,983</u>
CURRENT LIABILITIES		
Accounts payable and accrued liabilities	\$ 43,497	\$ 25,327
Deferred revenue	14,323	16,157
	<u>57,820</u>	<u>41,484</u>
DEFERRED CONTRIBUTIONS	<u>103,247</u>	<u>111,255</u>
FUND BALANCES		
Unrestricted	151,249	131,890
Invested in capital assets	128,491	93,059
Internally restricted	634,784	651,295
	<u>914,524</u>	<u>876,244</u>
	<u>\$ 1,075,591</u>	<u>\$ 1,028,983</u>

STATEMENT OF OPERATIONS

	2012	2011
REVENUES		
Ministry of Health (CE-LHIN)	\$ 336,035	\$ 331,078
Grants	6,787	9,566
Festival of Trees	43,000	70,000
Donations, bequests and fundraising	235,430	253,099
Palliative care education	43,672	39,655
Interest and investment income	26,276	26,657
Amortization of deferred contributions	<u>9,271</u>	<u>9,271</u>
	<u>700,471</u>	<u>739,326</u>
EXPENDITURES		
Remuneration and contract fees	493,224	469,589
Travel	15,065	16,794
Staff training	3,475	4,811
Office, general and professional	65,866	67,983
Program and education	53,601	44,124
Feasibility study	-	7,457
Fundraising	17,353	16,425
Amortization	<u>13,607</u>	<u>14,471</u>
	<u>662,191</u>	<u>641,654</u>
EXCESS OF REVENUES OVER EXPENDITURES	<u>\$ 38,280</u>	<u>\$ 97,672</u>

REPORT OF THE INDEPENDENT AUDITOR ON THE SUMMARY FINANCIAL STATEMENTS

To the Members of Hospice Peterborough

The accompanying summary financial statements, which comprise the summary statement of financial position as at March 31, 2012, and the summary statement of operations for the year then ended, are derived from the audited financial statements of Hospice Peterborough for the year ended March 31, 2012. We expressed a qualified audit opinion on those financial statements in our report dated May 17, 2012 (see below).

The summary financial statements do not contain all the disclosures required by Canadian generally accepted accounting principles. Reading the summary financial statements, therefore, is not a substitute for reading the audited financial statements of Hospice Peterborough.

Management's Responsibility for the Financial Statements

Management is responsible for the preparation of the summary financial statements based on the audited financial statements of Hospice Peterborough for the year ended March 31, 2012.

Auditors' Responsibility

Our responsibility is to express an opinion on the summary financial statements based on our procedures, which were conducted in accordance with Canadian Auditing Standard (CAS) 810, "Engagements to Report on Summary Financial Statements".

Opinion

In our opinion, the summary financial statements derived from the audited financial statements of Hospice Peterborough for the year ended March 31, 2012 are a fair summary of those financial statements. However, the summary financial statements are qualified to the equivalent extent as the audited financial statements of Hospice Peterborough for the year ended March 31, 2012.

The qualification of the audited financial statements is described in our qualified audit opinion in our report dated May 17, 2012. Our qualified audit opinion is based on the fact that we were unable to satisfy ourselves concerning the completeness of certain revenues. Our qualified audit opinion states that, except for the effects of the described matter, those financial statements present fairly, in all material respects, the financial position of Hospice Peterborough as at March 31, 2012, and the results of its operations and its cash flows for the year then ended in accordance with Canadian generally accepted accounting principles.

McCull Turner LLP

Licensed Public Accountants

Peterborough, Ontario
May 17, 2012

McCull Turner LLP
CHARTERED ACCOUNTANTS